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| ARKANSAS PUBLIC SERVICE COMMISSION |                    |
| Section                            | <u>XXIV</u>        |
| Original                           | Sheet No. <u>1</u> |
| ALL EXCHANGES                      |                    |
| PRAIRIE GROVE TELEPHONE COMPANY    |                    |
| Service Bundles                    |                    |

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(AT) Service Bundles

**1. Residential Bundles**

**1.1 Description**

Residential bundles are an optional offering that includes a residential access line, a Long Distance Plan, Rural Saver calling plan and up to 13 additional features (as outlined below). Residential long distance Bundles are billed on a month-to-month basis with no contracts required.

**1.2 Terms and Conditions**

1. Services available in the Residential Bundle are generally available at the regular monthly rates contained in this tariff.
2. Customers who migrate from existing services into bundles will not be charged an installation charge.
3. New Customers have 2 weeks to add/change services within a bundle at not additional charge. After 2 weeks regular service order charges will apply.
4. Nationwide calling plan restrictions noted in section XXI apply to all calling plans within the bundles.
5. Minutes included in the Unlimited Package
  - a. Have no cash value for refund purposes.
  - b. Are not transferable or assignable.
  - c. Are not applied to international calls.
  - d. Are applied to operator-assisted calls, collect calls, calls billed to a third party or credit cards, or for directory assistance calls.

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ALL EXCHANGES  
PRAIRIE GROVE TELEPHONE COMPANY  
Service Bundles (cont.)

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**1.3 Bundles**

(ct) **1.31 200 Plus**

Residential Access Line  
Nationwide 200 Plan  
Rural Saver plan  
Caller ID name & number  
Basic Voice Mail  
Choice of 11 additional features

(ct) **1.32 400 Plus**

Residential Access Line  
Nationwide 400 Plan  
Rural Saver plan  
Caller ID name & number  
Basic Voice Mail  
Choice of 11 additional features

(ct) **1.33 Unlimited Plus**

Residential Access Line  
Unlimited calling plan  
Rural Saver plan  
Caller ID name & number  
Basic Voice Mail  
Choice of 11 additional features

**1.4 Available Bundle Features**

|                          |                           |
|--------------------------|---------------------------|
| Call Waiting             | Selective call acceptance |
| Call Forwarding          | selective call forwarding |
| 3-Way Calling            | selective call rejection  |
| Call Forward Busy        | Automatic callback        |
| Call forward no answer   | Automatic recall          |
| Call waiting - Caller ID |                           |

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| Service Bundles (cont.)            |                    |

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**2. Business Bundles**

**2.1 Description**

Business bundles are an optional offering that includes a Business access line, a Long Distance Plan, and up to 13 additional features (as outlined below). Business long distance bundles are billed on a month-to-month basis with no contracts required.

**2.2 Terms and Conditions**

1. Services available in the Business Bundle are generally available at the regular monthly rates contained in this tariff.
2. Customers who migrate from existing services into bundles will not be charged an installation charge.
3. New Customers have 2 weeks to add/change services within a bundle at not additional charge. After 2 weeks regular service order charges will apply.
4. Nationwide calling plan restrictions noted in section XXI apply to all calling plans within the bundles.
5. Minutes included in the Unlimited Package
  - a. Have no cash value for refund purposes.
  - b. Are not transferable or assignable.
  - c. Are not applied to international calls.
  - d. Are not applied to operator-assisted calls, collect calls, calls billed to a third party or credit cards, or for directory assistance calls.

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ALL EXCHANGES

PRAIRIE GROVE TELEPHONE COMPANY

Service Bundles (cont.)

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**2.3 Bundles**

**2.31 Business Saver**

Business Access Line  
Business Saver Plan  
Caller ID name & number  
Basic Voice Mail  
Choice of 11 additional features

(ct) **2.32 Business 200**

Business Access Line  
Nationwide 200 Plan  
Caller ID name & number  
Basic Voice Mail  
Choice of 11 additional features

(ct) **2.33 Business 400**

Business Access Line  
Nationwide 400 Plan  
Caller ID name & number  
Basic Voice Mail  
Choice of 11 additional features

**2.34 Business Unlimited**

Business Access Line  
Unlimited calling plan  
Caller ID name & number  
Basic Voice Mail  
Choice of 11 additional features

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Section XXIV

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ALL EXCHANGES

PRAIRIE GROVE TELEPHONE COMPANY

Service Bundles (cont.)

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2.4 Available Bundle Features

|                          |                           |
|--------------------------|---------------------------|
| Call Waiting             | Selective call acceptance |
| Call Forwarding          | selective call forwarding |
| 3-Way Calling            | selective call rejection  |
| Call Forward Busy        | Automatic callback        |
| Call forward no answer   | Automatic recall          |
| Call waiting - Caller ID |                           |

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ALL EXCHANGES

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Service Bundles (cont.)

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**3. Bundle Rates**

**3.1 Farmington Exchange**

**3.11 Residential Bundle Rates(1)**

| Bundle             | Rate     | Term           |
|--------------------|----------|----------------|
| 200 Plus           | \$ 36.38 | Month to Month |
| 400 Plus           | \$ 41.38 | Month to Month |
| Unlimited Plus     | \$ 54.38 | Month to Month |
| Regional Unlimited | \$ 28.22 | Month to Month |
| Nation Unlimited   | \$ 35.45 | Month to Month |

*No longer Available*  
*No longer Available*  
*No longer Available*

(NR)

(NR)

**3.12 Business Bundles Rates(1)**

| Bundle             | Single-Line | Multi-line | Term           |
|--------------------|-------------|------------|----------------|
| Business Saver     | \$ 39.80    | \$ 44.00   | Month to Month |
| Business 200       | \$ 43.80    | \$ 48.00   | Month to Month |
| Business 400       | \$ 48.80    | \$ 53.00   | Month to Month |
| Business Unlimited | \$ 61.80    | \$ 66.00   | Month to Month |
| Regional Unlimited | \$ 40.53    | \$ 44.23   | Month to Month |
| Nation Unlimited   | \$ 48.53    | \$ 52.23   | Month to Month |

*N/A*  
*N/A*  
*N/A*  
*N/A*

(NR)

(NR)

(1) Rates are month-to-month and may be changed upon new tariff submission

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ALL EXCHANGES

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Service Bundles (cont.)

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**3.2 Prairie Grove, Lincoln, Morrow, Strickler Exchanges**

**3.21 Residential Bundle Rates(1)**

(NR)

(NR)

| Bundle             | Rate     | Term           |                     |
|--------------------|----------|----------------|---------------------|
| 200 Plus           | \$ 36.38 | Month to Month | No longer Available |
| 400 Plus           | \$ 41.38 | Month to Month | No longer Available |
| Unlimited Plus     | \$ 54.38 | Month to Month | No longer Available |
| Regional Unlimited | \$ 28.22 | Month to Month |                     |
| Nation Unlimited   | \$ 35.45 | Month to Month |                     |

**3.22 Business Bundles Rates(1)**

(NR)

(NR)

| Bundle             | Single-Line | Multi-Line | Term           |     |
|--------------------|-------------|------------|----------------|-----|
| Business Saver     | \$ 38.80    | \$ 43.00   | Month to Month | N/A |
| Business 200       | \$ 42.80    | \$ 47.00   | Month to Month | N/A |
| Business 400       | \$ 47.80    | \$ 52.00   | Month to Month | N/A |
| Business Unlimited | \$ 60.80    | \$ 65.00   | Month to Month | N/A |
| Regional Unlimited | \$ 39.53    | \$ 43.23   | Month to Month |     |
| Nation Unlimited   | \$ 47.53    | \$ 51.23   | Month to Month |     |

(1) Rates are month-to-month and may be changed upon new tariff submission